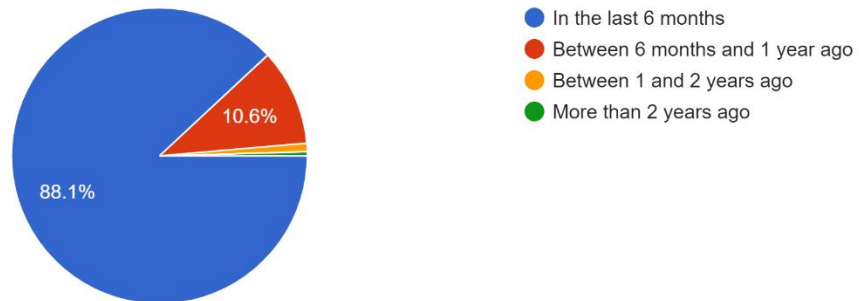


NEW CHAPEL STREET SURGERY WELSH GOVERNMENT ACCESS SURVEY 2023-2024 RESULTS

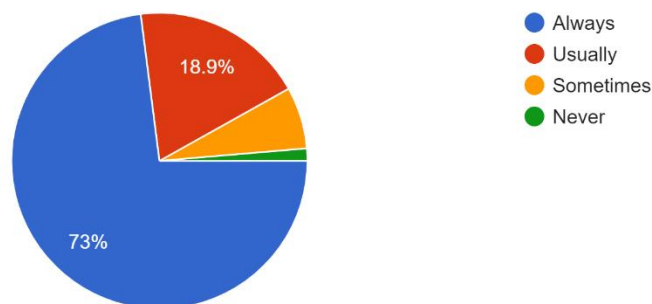
How recent was the experience you are thinking of?

218 responses



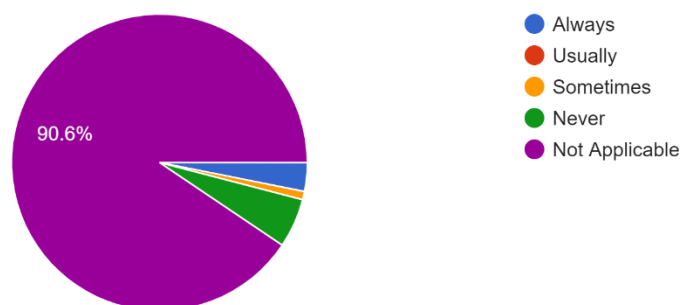
1. Did you feel that you were listened to?

222 responses



2. Were you able to speak in Welsh to staff if you needed to?

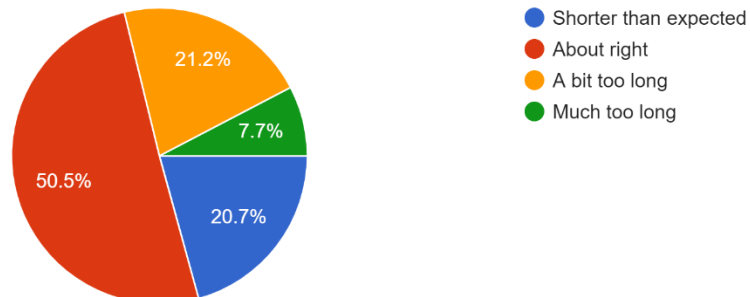
223 responses



NEW CHAPEL STREET SURGERY WELSH GOVERNMENT ACCESS SURVEY 2023-2024 RESULTS

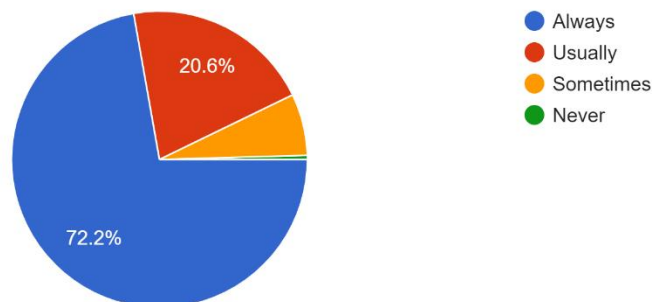
3. From the time you realised you needed to use this service, was the time you waited:

222 responses



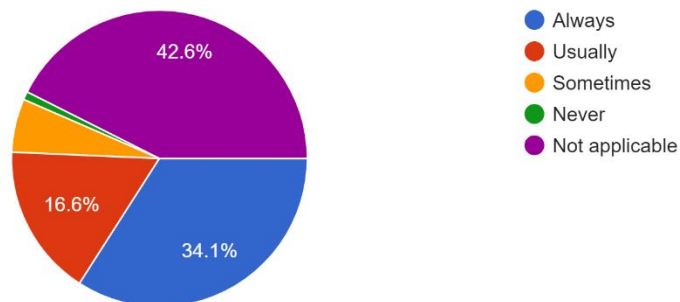
4. Did you feel well cared for?

223 responses



5. If you asked for assistance, did you get it when you needed it?

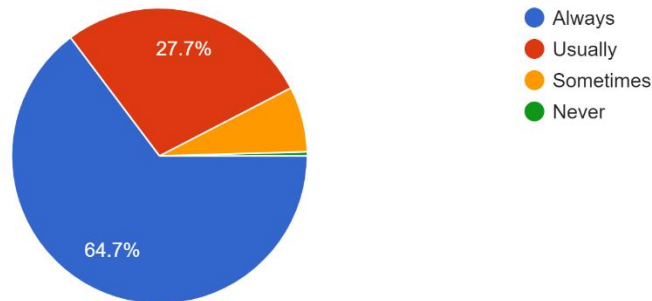
223 responses



NEW CHAPEL STREET SURGERY WELSH GOVERNMENT ACCESS SURVEY 2023-2024 RESULTS

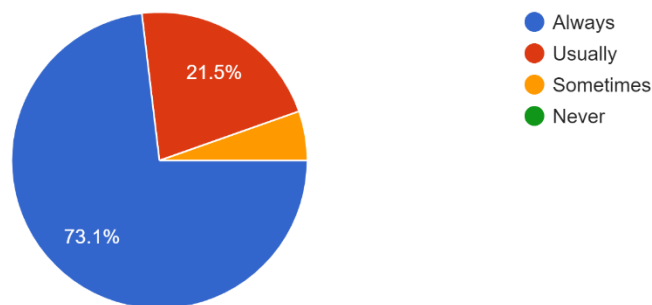
6. Did you feel you understood what was happening in your care?

224 responses



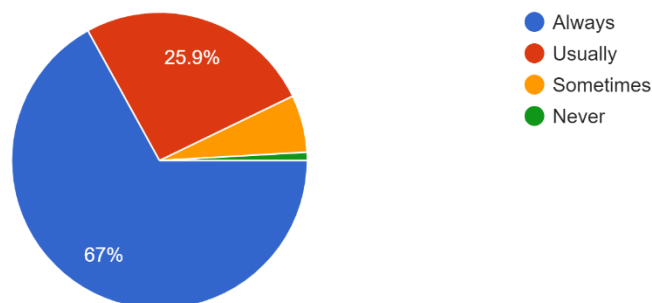
7. Were things explained to you in a way that you could understand?

223 responses



8. Were you involved as much as you wanted to be in decisions about your care?

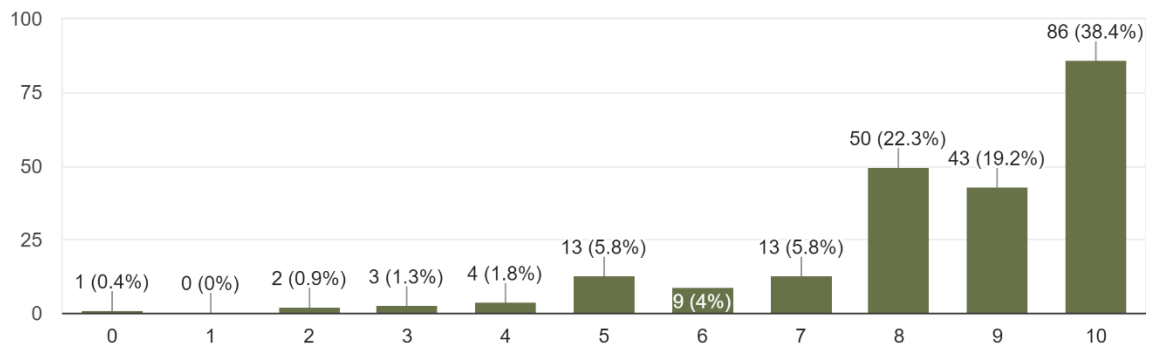
224 responses



NEW CHAPEL STREET SURGERY WELSH GOVERNMENT ACCESS SURVEY 2023-2024 RESULTS

9. Using a scale of 0 – 10 where 0 is very bad, 5 is average and 10 is excellent, how would you rate your overall experience?

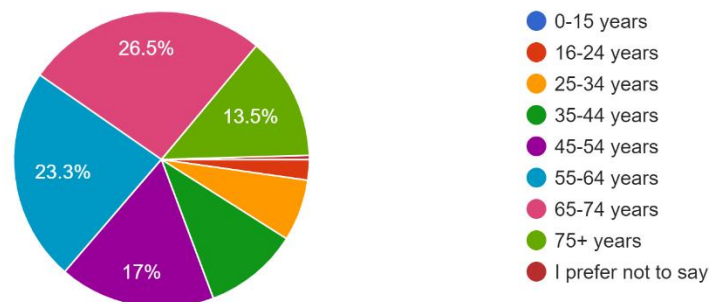
224 responses



Demographic Questions

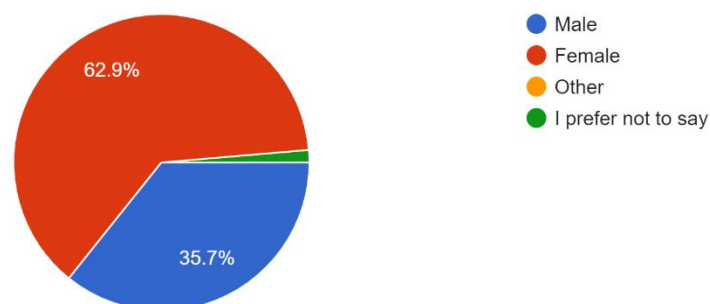
1. What is your age?

223 responses



2. What is your gender?

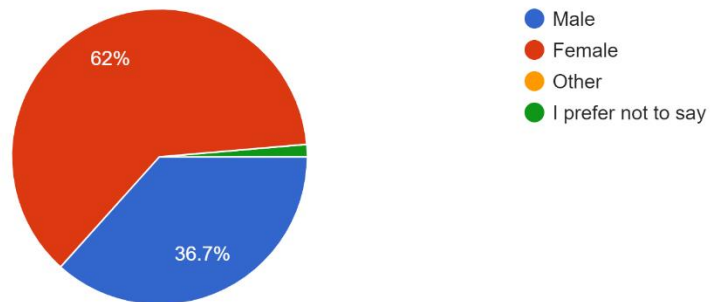
221 responses



NEW CHAPEL STREET SURGERY WELSH GOVERNMENT ACCESS SURVEY 2023-2024 RESULTS

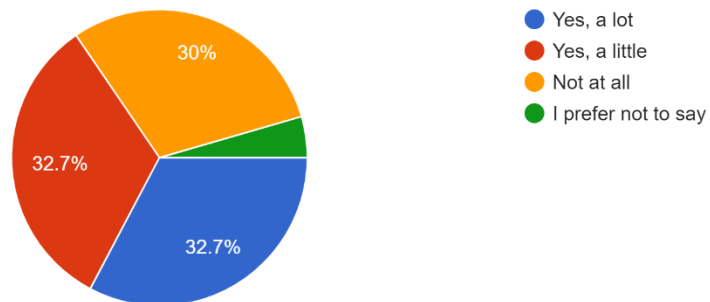
3. At birth, were you described as:

221 responses



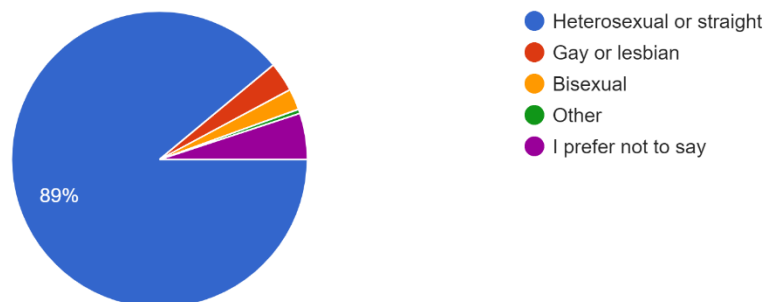
4. Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

223 responses



5. Which of the following options best describes how you think of yourself?

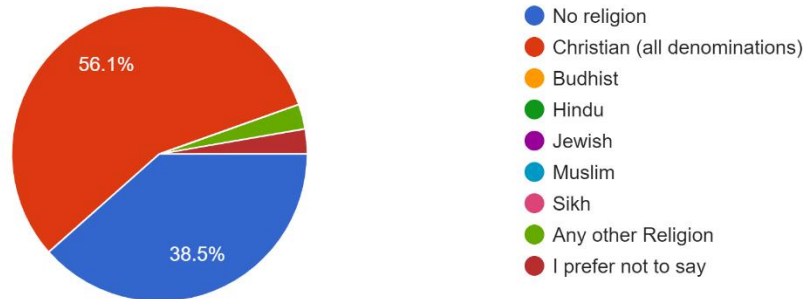
218 responses



NEW CHAPEL STREET SURGERY WELSH GOVERNMENT ACCESS SURVEY 2023-2024 RESULTS

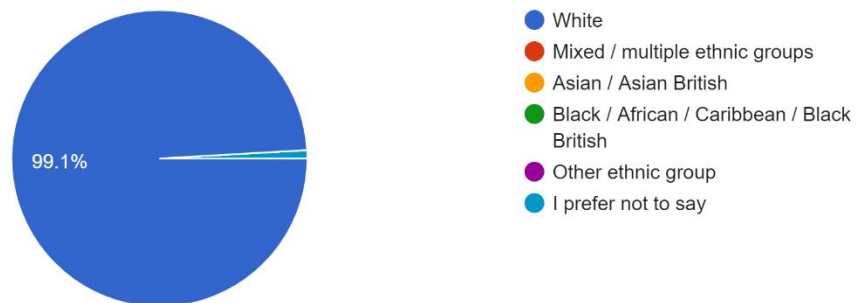
6. What is your religion? (Please choose one option that best describes your religion)

221 responses



7. What is your Ethnic group?

224 responses



Please choose the option that best describes your white ethnic group:

221 responses

